

City Manager Weekly Update

TO: Mayor and City Council Members
City Commissioners

FROM: Benjamin Siegel, City Manager

DATE: August 26, 2021

SUBJECT: **Weekly Update**

Ballot Drop Off Locations: All California active registered voters should have received a vote-by-mail ballot for the September 14, 2021, gubernatorial recall election. Residents can return their vote-by-mail ballots by mail with prepaid postage (postmarked by September 14) or in-person to a secure ballot drop box, a voting location or Orange County Registrar of Voters by 8:00 p.m. on September 14. There are two convenient secure ballot drop box locations currently available in San Juan Capistrano: 1) La Sala Auditorium Drop Box located at 31495 El Camino Real 2) City Hall Office of the City Clerk located at 32400 Paseo Adelanto. For questions, plus a list of all countywide drop boxes and voting locations, please contact the Orange County Registrar of Voters [online](#) or at (714) 567-7600.

Gateway Landscape Project Update: As you may have seen, construction of the landscaped median on Ortega Highway is nearly complete. The median will complement the improvements currently underway at the northeast and southwest corners of the intersection which include new plantings, trees, irrigation, and lighting. The project is anticipated to be complete in early September.



Upcoming Caltrans Maintenance Closures: The California Department of Transportation (Caltrans) is scheduled to close portions of SR-74 (Ortega Hwy) this weekend for road maintenance purposes. Electronic changeable message boards will notify drivers of the closure and alternative routes. For additional information and questions, please contact Caltrans' District 12 Public Information Office at (657) 328-6000 or on social media via Twitter @CaltransOC, Facebook @CaltransOC and Instagram @CaltransOC.

Saturday, August 28

- Eastbound Ortega Hwy from Nichols Institute to end of Orange County Line, closed from 4:00 a.m. to 11:00 a.m.
- Westbound Ortega Hwy from Hot Springs Canyon to San Juan Creek, closed from 6:00 a.m. to 1:00 p.m.

Sunday, August 29

- Eastbound Ortega Hwy from San Juan Creek to Hot Springs Canyon, closed from 6:00 a.m. to 1:00 p.m.

Orange County Text-to-911: Did you know that Orange County law enforcement and fire dispatch are equipped with Text-to-911 systems that allow the hearing impaired, speech impaired or those in an emergency situation who are unable to make a phone call to reach emergency services by text message? When texting, residents should provide their location and whether they need police, fire, or medical aid. Residents are encouraged to be as detailed as possible with clear and accurate location information. To start, type "911" in the "To" field of a text message, provide your location and the emergency services that you need. Remember to always call 911 if you can, as calling provides a faster response. For additional information and helpful tips, please see the attached flyer.

San Juan Summer Nites – September 15: The second and final concert of the summer, featuring classic rock group *Tijuana Dogs*, will take place Wednesday, September 15 from 6:00 p.m. – 8:00 p.m. at Historic Town Center Park (31872 El Camino Real). There will be food and drink provided by local restaurants, business expo vendors and free activities for kids. This year's concert series also includes special event trolley services from 4:00 p.m. – 9:00 p.m. on concert evenings with a convenient trolley stop located just outside the park at Yorba Street. Please visit the [trolley service](#) webpage on the City's website for route details.

UPCOMING CITY COUNCIL AGENDA ITEMS (*Tentative and Subject to Change*)

September 7, 2021

- Specific Plan Amendment Request for the Los Rios Specific Plan (Zoomars Barn)
- Joint Agreement for Countywide Public Safety Radio System

IN ORANGE COUNTY, CA CALL 911 IF YOU CAN.

TEXT 911 IF YOU CAN'T.

WHAT IS TEXT-TO-911?

Text-to-911 is the ability to send a text message to 911 from your mobile device. Messages are routed to the appropriate dispatch center in a designated queue.

- Text-to-911 is not available when roaming.
- You must have a wireless carrier text or data plan to send or receive messages to 911.
- If Text-to-911 is not available in your area, or is temporarily unavailable, you should receive a message back with instructions on contacting 911 by other means.
- If you do not receive a text response from 911, try to contact 911 another way.

WHY IS CALLING 911 BEST?

- Voice calls are real-time communication, texting is not. As with all text messages, messages to 911 may take longer to receive, may get out of order, or may not be received.
- Photos and videos cannot be sent to 911 at this time.
- Text-to-911 cannot include more than one person. If you include anyone else on your text, it won't be received.
- Text GPS location information is not equal to current wireless-calling location technology.

WHO SHOULD TEXT 911?

Text-to-911 is intended for individuals who are hearing impaired or deaf, have a speech disability, have a medical emergency that renders the person unable to speak, or are in a situation where it is not safe to place a voice call to 911.

HOW DO I TEXT 911?

- Enter the numbers "911" in the "To" or "Recipient" field.
- The first text should be short and say your location, including city, and ask for police, fire or ambulance.
- Answer questions and follow instructions from the 911 dispatcher.
- Text in English using simple words, no abbreviations, no emojis, and no slang.
- Keep all text messages short.
- **DO NOT TEXT AND DRIVE.**

WARNING TO PRANK TEXTERS

Text-to-911 is for use in an emergency only. Prank texters can be identified and will be prosecuted according to local laws.

